



Warranty For Environ Laminate Flooring

The product Installed has been manufactured according to international standards and has been subjected to strict quality control procedures before it reaches you.

However, in the unlikely event that you discover any defects on the flooring panels upon opening the carton please **DO NOT install them.** Kindly return them to your authorized distributor for a replacement or refund.

N.B: This warranty can not cover any defective material that has been installed without prior checking.

15 Years* Warranty for:

- Water Resistance (Conforming to EN 13329)
- Stain Resistance (Conforming to EN 438-2-15)
- Fade Resistance (Conforming to EN 13329)

Note: * 15 years for Heavy Domestic according to the recommended utility class.

***Wear Resistance**

For Claims on surface wear through, an area on the floor panel is considered worn-through only if the Worn-through area is more than 1cm² and the decorative layer has been exhausted until the core material is visible. Claims for surface wear-through is unacceptable if the surface wear-through occurs at the edges/joints of the panel. Gloss reduction is not surface wear.

• Stain Resistance

Environ E-loc Floor will not deteriorate from normal household stains on the decorative surface.

• Fade Resistance

Environ E-loc Floor is resistant to fading from exposure to indirect sunlight or normal artificial light conforming to EN 13329 test method with exception =65 of natural ageing.

This warranty does not cover damages caused by the following situations:

- Accidents, abuse or misuse of the floor e.g. surface damage caused by dropping/dragging sharp/heavy objects.
- Exposure to extreme temperatures.
- Installation of product with visible manufacturing defects.
- The floor was not installed according to the manufacturers recommended instructions. The installation instruction is located on the packaging.



- The correct underlay and/or vapor barriers have not been used as required for the sub floor in question.
- The floor was not maintained or used properly according to the recommended usage or maintenance procedures eg. Floor cleaning with excessive water, detergents, etc.
- Flooring caused by plumbing failures or natural causes.
- Fading caused by direct ultra violet radiation from direct sunlight exposure.
- If an expansion joint profile is not used on doorways between rooms or in area greater than 12m in the direction of length of the individual flooring planks & 7m on width direction or off set rooms.
- Floor is installed in saunas or bathrooms (areas prone to water exposure)
- Trapped water underneath the flooring panels or underlay.
- Office chairs must be fitted with soft wheels/castors or if nylon castors are being used, use protective mats/rubber pads underneath the chair.
- Flooring panels used in places where the traffic exceeds the utility class that is recommended.
- Surface defects that can only be seen from an angle source of light.

In the event of a claim, the defect must be reported in writing to the authorized distributor within 15 days' of the discovery of the defect. After this time has elapsed, no further complaints will be accepted. A copy of the original Invoice and warranty card must be submitted at that time. Our authorized personnel must be accorded every opportunity to inspect the claimed product in site. In the case where a claim is accepted it should be at the discretion of the supplier to either repair the claimed material or offer replacement material of the same quality and design/color as far as possible. The product warranty does not cover any labor cost or accessories associated with replacement of damaged material covered by the warranty. Consequential losses and any other costs whatever are not covered by the warranty.

NOTE: The services provided as part of the warranty do not extend the Original warranty period -

The warranty is of diminishing value in the sense that it takes account of loss of value resulting from use i.e. 1/15 or 1/5 per annum. It is not transferable and will apply to the first buyer only.

Maintenance & care: Please follow the simple steps below for proper Guidelines.

- If hot water under floor heating is used, please consult your distributor on specification and procedures. It is not advisable to use electrical under floor heating system for Environ floor.
- Remove dust and dirt with a broom, vacuum cleaner or an absorbent cloth.
- For a slightly dirty floor, use a moist cloth or a well-wrung mop. Detergent is not to be utilized. A well-wrung mop or damp cloth will do the job just fine. Floor wax or polish are unable to penetrate the surface of the floor (not recommended)
- Stubborn stains like grease, tar, mud, shoe/nail polish etc. can be spot cleaned with special cleaning agents. Liquid/water spilled accidentally on the floor should be removed as soon as possible.



- Frequently accessed area/entrances should be protected with a doormat to keep away coarse dirt, grit and stones.
- Furniture legs should be protected by felt pads or plastic caps.
- The floor should always be installed in an area that corresponds to its intended utility class.
- When moving heavy furniture, lift it and do not drag it across the floor.
- Put UV filler/sheer/curtain/blinds on windows in areas where there is direct exposure of sunlight.
- As wood is a living material (inherent hygroscopic properties) gaps can appear on joints between floorboards due to seasonal variation, under floor heating electrical system not recommended or exposure to excessive water.



Signature of authorized person

Date of Purchase

Distributor's Seal

Main HQ

Wood Floors India

Plot No. 213, Udyog Vihar Phase – 6, Sector – 37,

Near HSIIDC, Gurgaon – 122004, Haryana

Assist – +91 - 124 – 4984900

Web: - www.woodfloorsindia.com